



eTrust® PestPatrol® Anti-Spyware Corporate Edition r8

As part of CA's integrated threat management vision, eTrust® PestPatrol® Anti-Spyware Corporate Edition r8 (eTrust PestPatrol Anti-Spyware CE) detects and removes spyware, hacker tools, non-viral malware, as well as annoying pests like adware, to protect businesses of all sizes from diminished PC and network performance, unauthorized access and information theft.

Key Features at a Glance

- Spyware Detection and Removal
- Active Protection
- Improved PC and System Performance
- Frequent Pest Updates
- Central Management and Control
- Real-time Alerts and Logs

What's New

- Improved Agent Communications
- Enhanced Deployment for Large Enterprise Environments
- Expanded Spyware Detection and Removal
- Efficient Incremental .DAT File Update Distribution
- Enhanced Workstation Management
- Fully Integrated Web-based Management Console for eTrust PestPatrol Anti-Spyware CE and eTrust® Antivirus

The Challenge of Controlling Spyware

Companies of all sizes face increasing threats from spyware, hacker tools and other non-viral malicious code programs. Spyware does more than just steal information about your computing habits; it robs your system of speed and Internet efficiency. These threats are rapidly proliferating and represent major security and privacy risks to organizations worldwide.

Controlling spyware in a networked business environment can be a difficult task. Unlike viruses, which all seek to cause harm, spyware can range from relatively harmless adware to sophisticated backdoor hacker tools that can cause serious security problems. Increasingly, spyware is developed by professionals for the sole purpose of stealing valuable data and sensitive information as unobtrusively as possible. This new, more dangerous spyware has been labeled "crimeware".

Spyware also causes internal productivity issues. For example, research conducted by the CA Security Advisor research team has shown that one computer compromised by as little as two adware applications could take more than 14 minutes to boot. Assuming that your employees reboot their computers daily and work five days a week for 50 weeks, every employee with a compromised machine could lose nearly 60 hours a year simply waiting for his or her computer to start.

The presence of spyware in a company also reduces the productivity of IT staff responsible for maintaining employee systems. Manual identification and removal of unwanted applications can take hours as each piece of spyware can be made up of hundreds or even thousands of bits of code. This timely removal process directly impacts the amount of time that IT staff has to deal with spyware removal and cannot focus on more important strategic business projects.

To effectively manage today's spyware challenges, organizations require a single, comprehensive anti-spyware solution that assists with detection and thorough removal while providing streamlined management capabilities. As part of CA's integrated threat management strategy, eTrust PestPatrol Anti-Spyware CE provides a comprehensive anti-spyware solution that protects confidential business information, improves PC and network performance and reduces help desk calls. eTrust PestPatrol Anti-Spyware CE offers an extra layer of protection, simplifies the management of one of the fastest growing threats on the Internet today, and is interoperable with other security initiatives. eTrust PestPatrol Anti-Spyware CE leverages the expertise of the CA Security Advisor — one of the largest spyware research groups in the world – to monitor for new threats 24 x 7.

Reducing the Risk in a Business Environment

eTrust PestPatrol Anti-Spyware CE is a highly scalable, business grade anti-spyware solution that is easy to deploy and manage in large enterprises. eTrust PestPatrol Anti-Spyware CE provides powerful protection from dangerous spyware, root kits, keyloggers and hacker tools that can drastically diminish PC performance and expose confidential information to cyber-criminals.

eTrust PestPatrol Anti-Spyware CE allows users more freedom to browse the Internet because eTrust PestPatrol Anti-Spyware CE does not block access to sites, but does prevent spyware from completing its damaging mission, thus ensuring service continuity.

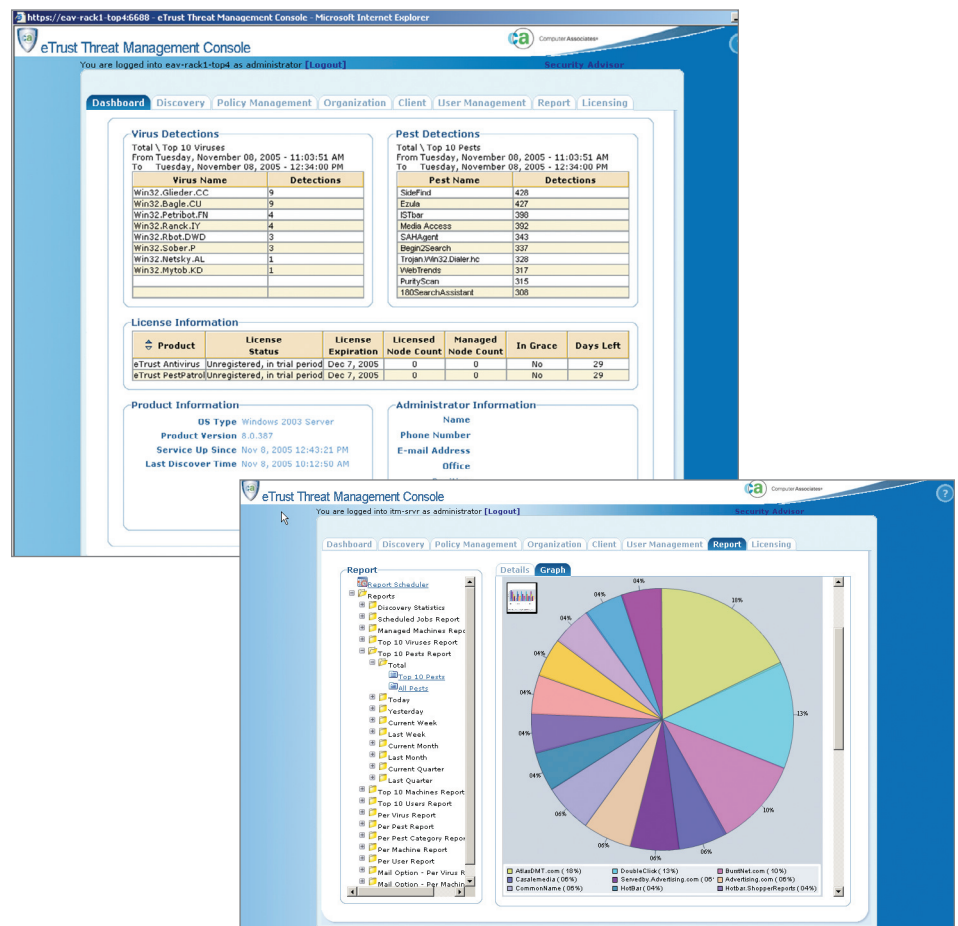
In the corporate environment, organizations require a single, comprehensive anti-spyware solution that assists with proactive detection, thorough removal and streamlined management capabilities. From the eTrust PestPatrol Anti-Spyware CE central management console, you can easily manage scans, enforce

updates and create reports. eTrust PestPatrol Anti-Spyware CE complements traditional security defenses, such as antivirus, to provide a key component of a multilayered security strategy for the endpoint.

eTrust PestPatrol Anti-Spyware CE can also be deployed as part of the CA Integrated Threat Management r8 solution. As part of CA's integrated threat management vision and strategy, which itself is an integral part of CA's Enterprise IT Management strategy, eTrust PestPatrol Anti-Spyware CE r8 offers a comprehensive, end-to-end anti-spyware defense that protects the corporate network.

Distinctive Features and Benefits

Active Protection. End-users can reach the websites they want to access, but spyware, root kits, keyloggers and other malicious code cannot execute and are promptly removed. Harmful executables are stopped dead in their tracks by our powerful, behind the scenes memory scanner, preventing hackers from accessing networks and PCs.



A common web-based management console for CA Integrated Threat Management r8 allows easy administration of both eTrust® Antivirus and eTrust® PestPatrol® Anti-Spyware CE, and 75 standard reports make it easy to analyze complex statistics.

Superior Manageability. eTrust PestPatrol Anti-Spyware CE delivers comprehensive spyware protection via a central management console that allows for easy installation, deployment and administration across any size business.

- **Centralized Management Console.** From this management console, your administrators can enforce scanning and update policies, review logs, view reports and deploy eTrust PestPatrol Anti-Spyware CE to new users for streamlined security management.
- **Comprehensive Scanning.** eTrust PestPatrol Anti-Spyware CE proactively protects you from new threats allowing you to manage scan times and locations from the management console. Administrators can launch scans at scheduled times or when users log in to the network. Scans and updates are performed automatically, eliminating the time administrators used to spend managing the spyware problem on each computer.
- **Automated Pest Updates.** Update notifications pushed to your desktop with new pest definition files provide protection against the most current security risks. Incremental .DAT file updates reduce the amount of network bandwidth needed to keep protection current.

Flexible Reporting Capabilities. Pest detection reports are consolidated into a single log on a designated server for improved management and problem isolation.

- **Reports.** Reports can be created based on workstation, date/time, security risk priority and pest category or on specific pests to assist with risk evaluation.
- **Real-time Alerts.** When pests are found, eTrust PestPatrol Anti-Spyware CE generates an alert, logs the event and lets you remove the pests from your computer in real time. Automated email alerts of pests detected can be

configured to meet specific business needs. Your administrator can define “safe lists” or exclusion files of authorized applications, fine-tuned by department or individual, to prevent false alarms.

CA Security Advisor. The CA Security Advisor is staffed by CA’s industry-leading security researchers who monitor and research new security threats around-the-clock. Comprised of worldwide rapid response centers, CA Security Advisor provides 24x7 threat research and content development aggregating security data from over 400 sources using a patent pending process for research, testing and validation of threats.

Expanded Detection and Removal. Spyware is detected and removed from files and user profiles/accounts to uncover hidden spyware instances and provide comprehensive anti-spyware protection. eTrust PestPatrol Anti-Spyware CE has one of the most comprehensive pest databases in the industry.

Flexible Architecture. eTrust PestPatrol Anti-Spyware CE provides deployment flexibility and management tools to administer anti-spyware protection across your organization.

- **Scalable, Redundant Architecture.** eTrust PestPatrol Anti-Spyware CE is built upon a redundant multi-tier architecture that seamlessly scales to manage large populations of anti-spyware and antivirus users from a single management console.
- **Interoperability with Traditional Security Technologies.** eTrust PestPatrol Anti-Spyware CE complements traditional security technologies, including antivirus, anti-spam, firewalls and intrusion detection systems to provide an additional level of protection for your multilayered security strategy.

Language Support. eTrust PestPatrol Anti-Spyware CE is available in the following languages: English, Spanish, French, German, Italian, Japanese. Traditional Chinese, Simplified Chinese and Brazilian Portuguese will be available shortly.

Certifications from Industry Experts. The CA Security Advisor has played a key role in helping CA achieve internationally recognized pest detection certification for eTrust PestPatrol Anti-Spyware CE from **West Coast Labs.**

What’s New in r8

Improved Agent Communication.

- Two-way agent communication allows the client agent to report in to the management console where it can retrieve automatic updates, obtain policy configuration changes and upload logs.
- The agent automatically reports in to the management console, so the console can create an updated workstation list providing total asset discovery.

Enhanced Deployment for Large Enterprise Environments.

- Administrators can deploy eTrust PestPatrol Anti-Spyware CE via any third-party software delivery program such as Unicenter® Software Delivery, Microsoft Systems Management Server (SMS) and other third party programs.
- This enables secure deployment in large enterprise environments while maximizing existing software delivery investments.

Common Web-based console GUI for eTrust PestPatrol Anti-Spyware CE and eTrust® Antivirus.

- Simplified and streamlined management of both anti-spyware and antivirus software from a single console
- Data is provided in an intuitive and visual format providing a view of both protection and assets.

- The console displays the status of workstations, policies, scheduled scans, updates, recent activities and active protection.
- Administration console is identical to eTrust® Antivirus, thereby minimizing the administrative training time and staff needed to manage both products.

Efficient .DAT file update distribution.

- Provides incremental .DAT file updates of less than 500KB.
- Helps ensure updated spyware protection
- Reduces the amount of network bandwidth needed to keep protection current.

Enhanced Workstation Management.

- Policy updates are automatically deployed when new workstations are added within eTrust PestPatrol Anti-Spyware CE.
- Management capabilities allow spyware protection by individual workstations or groups of users to meet your business needs.

System Requirements

Client Computer

- Pentium 150 or higher, 64MB free disk space & 256MB free RAM required
- Windows NT 4.0, SP6A or later
- Windows 2000
- Windows Server 2003
- Windows XP Professional

Management Server

- Pentium II 450 or higher, 1GB free disk space & 1GB free RAM required
- Windows NT 4.0, SP6A or later
- Windows 2000 Server
- Windows 2003 Server
- Windows XP Professional
- Windows 2000 Workstation

Note: Windows XP Professional and Windows 2000 Workstation not recommended due to limit of ten concurrent connections

For more information,
call 1-800-875- 9659 or
visit ca.com

